

Shadow-Caster Limited Warranty

Shadow-Caster LED Lighting, LLC 2060 Calumet Street Clearwater, FL 33765 Tel (727) 474-2877 / Fax (727) 342-7304 Email: Info@shadow-caster.com

Three (3) Year Limited Warranty

Shadow-Caster® LED Lighting, LLC warrants the hardware products it manufactures and produces to be free from defects in materials and workmanship for three years following the date of shipment from Shadow-Caster® LED Lighting. This warranty is limited to the original purchaser of product and is not transferable and shall not exceed the purchase price paid for the product.

During the three year warranty period, Shadow-Caster® LED Lighting will repair or replace, at its option, any defective products or parts at no additional charge, provided that the product is returned, shipping prepaid, to Shadow-Caster® LED Lighting. For this return to be considered valid, the product must have been registered within 30 days of the purchase of the product. All replaced parts and products become the property of Shadow-Caster® LED Lighting. Before returning any product for repair, customers are required to contact Shadow-Caster at (727) 474-2877 for a RMA (Return Merchandise Authorization) number.

THIS LIMITED WARRANTY DOES NOT EXTEND TO ANY PRODUCTS WHICH HAVE BEEN DAMAGED AS A RESULT OF ACCIDENT, MISUSE, ABUSE (such as: use of incorrect input voltages, improper or insufficient ventilation, improper installation, failure to follow the operating instructions that are provided by Shadow-Caster® LED Lighting, "acts of God," or other contingencies beyond the control of Shadow-Caster® LED Lighting), OR AS A RESULT OF SERVICE OR MODIFICATION BY ANYONE OTHER THAN Shadow-Caster® LED Lighting. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND Shadow-Caster® LED Lighting EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN. ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY. IN THE EVENT THE PRODUCT IS NOT FREE FROM DEFECTS AS WARRANTED ABOVE, THE PURCHASER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. UNDER NO CIRCUMSTANCES WILL

Shadow-Caster® LED Lighting BE LIABLE TO THE PURCHASER OR ANY USER FOR ANY DAMAGES, INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EXPENSES, LOST PROFITS LOST SAVINGS, OR OTHER DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

HOW TO REGISTER YOUR SHADOW-CASTER PRODUCT(S) WARRANTY:

- 1. Find the product(s) serial number(s) located on the registration directions sheet in the product's packaging. This number is also on the product. If you cannot find this serial number, please contact Shadow-Caster® at (727) 474-2877.
- 2. Visit our website at www.shadow-caster.com
- 3. On the top menu bar of the home page, you will see a "SUPPORT" drop down tab. Hover over this tab and click on the "Product Registration" tab.
- 4. Fill out the required fields on the page.
- 5. When you are done filling out the required fields, click the "SEND" button at the bottom of the page. This will validate your registration. You should receive a confirmation email shortly afterwards.
- 6. If you have any questions or issues while registering, please contact customer support at (727) 474-2877.

IMPORTANT NOTE: You MUST register your product online within 30 days of purchase for warranty to be valid. Failure to do so will result in the product(s) warranty being voided.

Visit us online at www.shadow-caster.com for product news and updates